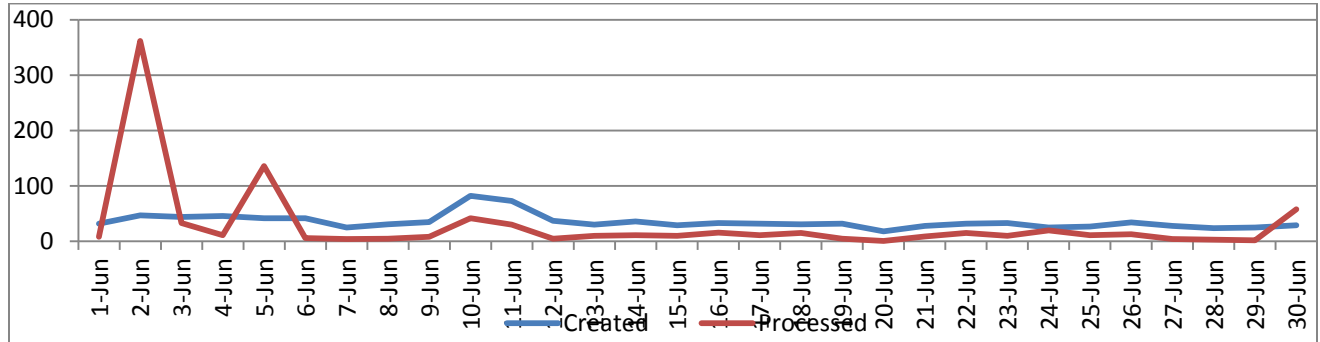


GX Social DHW June Summary

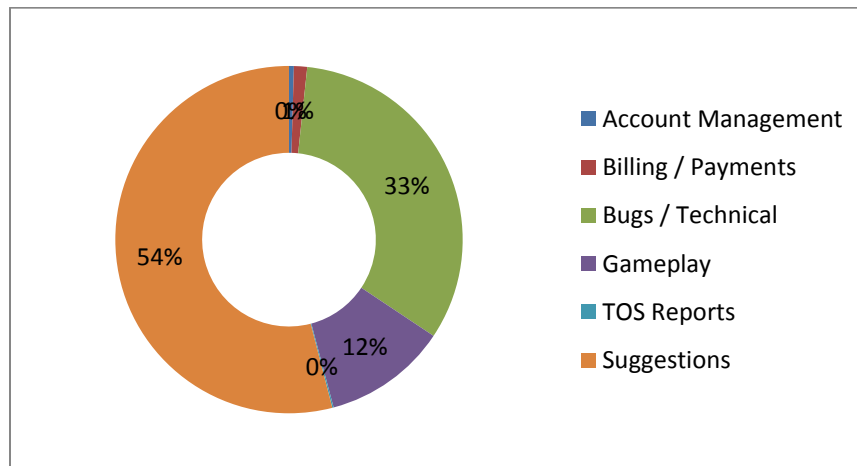
June 1-30, 2014

Total New Tickets: 1,620 Total Processed: 874

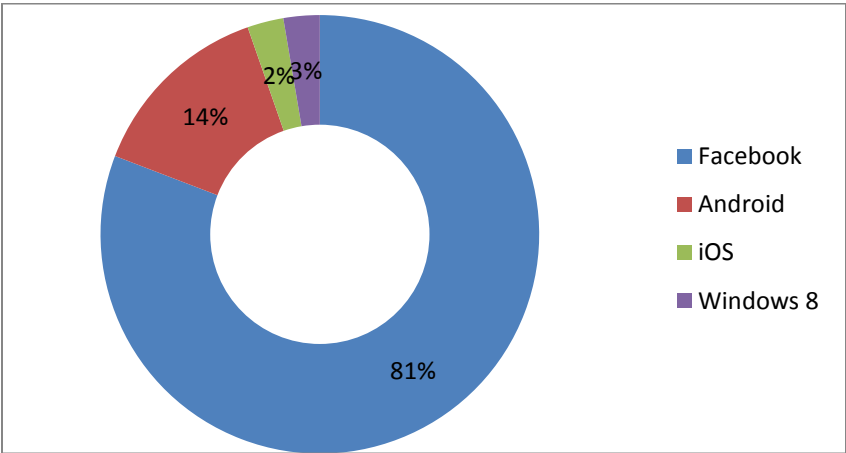
New Tickets vs Processed Tickets Day by Day



Contacts by Category



Contacts by Platform



Top 10 Categories

Rank	Category	% of Tickets
1	Bugs / Technical	22.63%
2	Bugs / Technical::Missing Items / Progress	14.29%
3	Gameplay	12.01%
4	Bugs / Technical::Game Not Loading	11.50%
5	Gameplay::Collections / Achievements	4.30%
6	Bugs / Technical::Gifts / Invites	4.05%
7	Gameplay::Unlocking New Content	3.92%
8	Billing / Payments	2.40%
9	Gameplay::Accidental Purchases	1.39%
10	Account Management	0.88%